



On-Island Field Technician Job Description

Axiom is seeking a local individual to serve as a Field Technician, encompassing customer service, service installation, troubleshooting, and site inspection. The Field Technician shall perform the company's work on the Cranberry Isles and on customers' premises on the three major islands of Great Cranberry, Islesford, and Sutton. This position is considered part-time and on-demand, meaning that any work requirements will be initiated by staff at the Axiom Headquarters, who will direct the Field Technician to perform the work. An ideal candidate would consider this position a supplement to their main job and is expected to generate approximately \$3,000-\$5,000+ in income over a year.

We will train you, and no prior fiber-optic experience is necessary.

Training and Expectations

A good candidate for this position would have some flexibility to respond to issues during the week and occasionally on the weekend. They would be interested in technology and how it works, and having some construction background is helpful but not necessary.

Primary Responsibilities

- Troubleshooting and repairing Fiber optics at subscriber homes.
- Troubleshooting and supporting Central Office equipment that powers the fiber system.
- Working closely with Axiom's Network Engineer to diagnose and repair issues with the fiber system.
- Comfortable interacting with subscribers at or in the home.

General Expectations

- Maintain a courteous and professional manner
- Dress appropriately
- Maintain high aesthetic and technical standards for on-site work
- Represent themselves and the company appropriately in public

Compensation

\$30 per hour, there are no guaranteed hours – this is an on-demand position

Contact Mark Ouellette at (207)272-5617 or mark@connectwithaxiom.com for more information or to discuss details of the position.